



ucreate

Document-centric collaboration and one-click, multi-channel publishing



COLLABORATE



CREATE

The challenge

“As the modern workplace continues to change, business-enhancing technologies will need to support such change. As work increasingly requires situation knowledge, there is a growing need for people within and across organizations to aggregate data and information as they work more collaboratively in dispersed virtual teams.”

Key Issues for Technology Providers: Information Infrastructure and Collaboration Software Markets, 1H07 (March 19, 2007) Dan Sommer | Michele Cantara | Colleen Graham | Bhavish Sood (ID Number: G00146354) published by Gartner, Inc.

As an organization you want to work smarter, not harder. This means creating efficiencies through streamlining processes and procedures without compromising service levels provided to key audiences and stakeholders. Publishing departmental, corporate and organizational information, strategies, policies, reports and frameworks to support regulatory compliance and organizational initiatives remains a mainstay of modern working.

Traditional document creation and publishing processes can be time-consuming, resource-intensive and costly to your organization. The expectation of producing professional-looking documents that present a consistent brand and image of your organization adds to these pressures.

In addition, managing large amounts of content from multiple contributors, while maintaining high levels of accuracy and version control, brings significant challenges of its own. With ever-increasing requirements surrounding the development and production of policies, strategies, plans and frameworks, efficiencies achieved through document-centric collaboration and teaming to create, organize and share information, and interact with colleagues is more important than ever.

The solution

Employing a Web-based, document-centric collaboration and publishing solution with robust document creation facilities and one-click publishing to multiple formats, addresses these issues and delivers the results you need. As well as reducing the frustration and costs associated with traditional publishing routes, complex branded documents and content-rich portals and microsites can be produced with the touch of a button.

ucreate™ from Limehouse Software can help you achieve your collaboration and publishing goals, enabling you to gain the efficiencies you desire, and meet and exceed industry standards.

How technology can help

“As technologies converge, we are witnessing the emergence of unified communications, collaboration platforms and products that are changing the way team collaboration technologies are procured.”

“Key Issues for Team Collaboration, 2007” (March 01, 2007) David Mario Smith (ID Number: G00146792) published by Gartner, Inc.

Using a solution that enables effective team collaboration such as file sharing, workflow management, the ability to facilitate simultaneous authoring and version control is therefore imperative. Strong project management and maintaining ownership throughout the production lifecycle is also key to successful document collaboration and production.

Developments in collaboration technology and social networking now provide a shared workspace that facilitates these processes and team communication, ensuring that control and ownership is maintained, dramatically increasing efficiencies and service levels.

Introducing **ucreate**

ucreate is the only web-based integrated collaboration and publishing solution with robust document creation facilities, customizable shared workspaces, one-click publishing to multiple channels (including print-ready PDF, HTML and XML), which enables organizations to easily and cost-efficiently produce complex branded and professional documents, and content-rich microsities and portals.



What makes **ucreate** different?

ucreate – delivering unique capabilities

- A customizable shared workspace for team collaboration, including allocation of tasks and workflow onto group and personal calendars, and instant messaging chat facility
- Simultaneous multi-authoring with full version control
- Library services to enable version comparison of sections and whole documents, with incremental publish and roll-back functionality
- Publish branded, complex documents in seconds to popular formats such as PDF, AAA-compliant HTML and XML at the touch of a button
- Easily integrates with other applications such as document management and content management systems through web services
- A web-based hosted application, platform and infrastructure agnostic

ucreate – delivering tangible benefits

- Experience dramatic time and cost savings through the automation of previously manual document collaboration, design and publishing tasks
- Choose from hundreds of design templates that are easy to tailor, and present a professional, branded image of your organization across all documents and microsites
- Improve accessibility of information to key stakeholders with AAA-compliant HTML via one-click publishing
- A completely hosted solution, you can access **ucreate** using an Internet browser from anywhere, facilitating collaboration from contributors in different organizations as well as enabling flexible working

“Limehouse is the first software system that lets the city handle a document like the Comprehensive Plan without each author creating multiple drafts. And because it’s Web-based, residents can comment on the plan and receive meaningful feedback from us. Today, we can focus on public outreach rather than version control and formatting.”

Linda Painter, AICP, Deputy Director –
Planning, City of Providence,
Department of Planning & Development

ucreate – your complete document-centric collaboration and publishing solution

ucreate offers your organization a range of comprehensive, market-leading capabilities:

- Keep track of your entire project using the **ucreate** dashboard, which features task lists, calendar, instant messaging and drill-down reporting, and can include your consultation project activities
- Intuitive, configurable workflow capabilities make it easier for individuals to work on a complete document and enable different objects to be workflowed (e.g. documents, content within the documents, images and tables)
- Create an audit history, track all author activity, ensure everyone is working from the latest version and maintain visibility throughout the entire process
- Classify documents using configurable metadata, which enables you to do a quick classify and search using tags
- Easily re-use content, including images, which are stored as standard content in shared areas that can be re-used anywhere
- Locate information quickly using search and browse functionality
- Comprehensive document structuring facility with advanced drag-and-drop and dynamic cross-referencing tools
- Publish maps, graphs and images using the full page area
- View table designs, paragraph and policy numbers without needing to go through the full publishing process
- Project management capabilities including drill-down reporting and Gantt charts.

View sample document and HTML templates at:
www.limehousesoftware.com/outputs



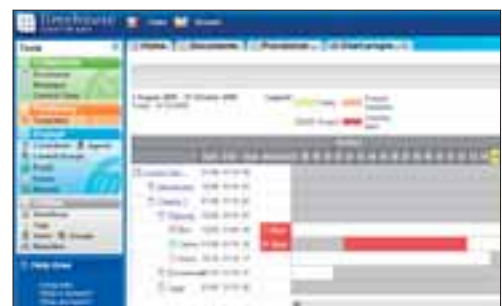
Collaborate dashboard



Asset management capabilities



Dynamic content editing



Intuitive workflow and project management tool

Robust, dynamic, market-leading technologies

ucreate takes advantage of the latest technologies and trends to ensure it provides market-leading functionality for our customers, integrates with popular applications and requires minimal resource from IT.

- **Latest technologies** – **ucreate** features web-based functionality, including AJAX, HTTPS, Web 2.0 and mobile technologies

- **Platform and infrastructure agnostic** – **ucreate** is offered as software as a service model
- **Securely hosted service**
- **Unify information across your organization** – **ucreate** seamlessly integrates into your other core applications through web services.

Comprehensive service and support

We're with you every step of the way.

Working closely with clients has enabled us to develop **ucreate** into the most comprehensive tool of its kind.

When investing in **ucreate**, your relationship with Limehouse Software has only just begun. **ucreate** is backed by a comprehensive range of services, developed to ensure you maximize your IT investment. Benefit from the following array of services:

- Step-by-step set up and introduction to the system to ensure a smooth implementation
- Tailored training program to suit your specific requirements
- Image manipulation, document formatting, graphing and front cover design services
- Dedicated support manager, plus telephone and live web support facilities
- Data migration services and ongoing project management support
- Robust hosting services that guarantee you and your users have access to your data at all times.

“Using the system is easy. It only took one day of training. And, the service and support staff is extremely helpful and informative. They are always available and spend as much time as necessary to address our questions or to guide us through the software.”

**Jessica Lavandier, Principal Planner,
Bureau of Planning, City of Atlanta**



Beyond collaboration and publishing – uengage

For a complete end-to-end document collaboration and consultation exercise, **ucreate** integrates seamlessly with **uengage™**, Limehouse Software's web-based consultation system. The power of the integrated suite of **ucreate** and **uengage** enables you to take your single source of information through to multi-channel consultation. This delivers measurable time and cost savings, reduces consultation fatigue, and improves stakeholder, employee and citizen engagement.

To find out more about **uengage**, visit www.limehousesoftware.com/uengage.

“One of the true benefits of Limehouse Software is its ability to accept comments from staff, stakeholders and citizens in a Web-enabled environment and attribute those comments to a very specific part of the plan. This allows us to take action in sensitive areas, pinpoint the concern, address it with the appropriate department and incorporate this feedback into the plan.”

Chris Kerzman, IT Business Coordinator,
City of Fort Worth, Department of Planning
& Development

About Limehouse Software

Limehouse Software is the only company to offer a single solution that enables document-centric collaboration for the development of policies and strategies, and multi-channel publishing capabilities with an integrated end-to-end enterprise consultation system, as a hosted software solution. Through this unique offering, Limehouse Software customers have been able to unify information to produce and publish thousands of policy and strategy documents, multi-channel consultations and information portals. Founded in 2002, Limehouse Software boasts over 250 customers, and its software solutions are a key part of public and private sector communications across the UK and US.

More information can be found on the web at www.limehousesoftware.com

Engage with us

To find out how we can help your organization meet your specific document-centric collaboration and creation needs, please contact us at ucreate@limehousesoftware.com, or alternatively call **866.423.0510** to discuss your requirements.

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